

Humanix Privacy Policy

Version 2.0

Effective 1 September 2026

Humanix Ltd, registered in Cyprus, HE 496907

Version reference: `privacy-2.0-2026-09-01`

This policy replaces the Humanix Privacy Policy dated 11 June 2026, Version 1.0, in full.

1. What this policy is for

This policy tells you what we do with information about you. It covers everyone who uses humanix.me, whether you are contributing, browsing or in touch with us about something else.

If anything in it is unclear, write to privacy@humanix.me and we will explain it.

2. Who we are

Humanix Ltd, a company registered in the Republic of Cyprus with registration number HE 496907, whose registered office is at Omonoiias, 52, Troodos Court, 1st floor, Flat/Office 3, 3052, Limassol, Cyprus, is the controller of your personal information.

Being the controller means we decide what is collected and why, and we are answerable for it.

Our data protection lead is reachable at privacy@humanix.me, or by post at the registered office above.

3. What we collect

3.1 What you give us

When you register: your email address, a password, and confirmation that you are over 18.

When you complete your profile: information about who you are, which may include your age band, country of residence, first language, education, occupation, industry, and areas of expertise. Every one of these is self-reported and optional. Nothing about your location is inferred from your IP address, your phone number or your device settings.

When you evidence a credential: whatever document or reference you choose to send us.

When you contribute: the text of your answers, the ratings and labels you apply, the questions you propose, and anything else you type into the platform.

When we pay you: the account details you give to our payment provider, and the identity documents that provider asks for.

When you contact us: whatever you put in the message.

3.2 What we record while you use the platform

Technical information about your session: IP address, browser, operating system, device type, timestamps, and the pages you visit.

Interaction signals. These affect what we record as owed to you. While you are writing a contribution we record the rhythm of your typing, the timing and pattern of pointer movement and scrolling, paste events, and attributes of your browser and device. We use these signals for two things: to check that a person rather than a machine is writing, and as an input to the score that decides whether we accept a contribution and how much we record as owed to you. Where we receive no interaction signals at all, a contribution is scored in a lower band by default, which usually means less money and sometimes means no acceptance.

We keep the raw signals for the period set out in section 8 and then keep only the derived score. We do not match your signals against a stored profile of how you personally type, and we do not use them to infer anything about your emotional or psychological state.

3.3 What we do not collect

We do not ask for special category data: information about your health, your race or ethnic origin, your political opinions, your religion, your sex life or sexual orientation, or your trade union membership. No question on the platform asks for any of it. Do not put any of it into a contribution. If you tell us that a contribution contains it, or we find that one does, we will remove the contribution and tell you.

We do not ask for information about anyone other than you, except where a question specifically calls for it or where you choose to send us a reference to evidence a credential. Do not name other people in a contribution otherwise.

We do not knowingly collect information about anyone under 18.

4. Why we use it, and what allows us to

What we use it for	What allows us to
Creating and running your account	Performing our contract with you
Asking you questions and selecting which ones to ask	Performing our contract with you
Scoring your contributions for quality and authenticity, and deciding what to pay	Performing our contract with you

What we use it for	What allows us to
Recording what we owe you and paying it	Performing our contract with you, and our legal obligations on tax and accounting
Verifying your identity before we pay	Our legal obligations, and preventing fraud
Detecting and preventing fraud, multiple accounts and machine-generated submissions	Our legitimate interest in a platform whose data is worth something, balanced against your interests and documented
Keeping the platform secure	Our legitimate interest in security, and our legal obligations
Improving how we ask questions and how we value contributions	Our legitimate interest in a better product
Building and licensing datasets	Performing our contract with you, since this is what you are paid for
Answering you when you contact us	Our legitimate interest in supporting the people who use the platform
Sending you marketing emails	Your consent, which you can withdraw at any time
Complying with the law, and defending claims	Our legal obligations, and our legitimate interest in defending ourselves

Where we rely on a legitimate interest, we have done a balancing assessment and you can ask us for it.

If we ever want to use your information for something not on this list, we will tell you first.

5. Automated decision-making

An automated system decides whether we accept a contribution and how much we record as owed to you. No person reviews it before that decision is taken. This section is what Article 22 of the General Data Protection Regulation requires us to tell you about it.

We rely on Article 22(2)(a): the processing is necessary to perform our contract with you. It is the mechanism by which we decide what to buy from you and at what price, and the platform cannot operate at the volume it needs without it.

The main things the score responds to are the subject of the question and how much material we already hold on it, the depth and specificity of your answer, the expertise you have evidenced, the quality band the contribution reaches, and the interaction signals described in section 3.2. Those factors do not carry equal weight, and the subject and the depth of the answer carry most.

Two answers to the same question, of the same length, in a subject where we hold little material, will be valued differently if one gives specific detail from direct experience and the other restates general knowledge. The first will be worth more. Where we receive no interaction signals at all, a contribution is

scored in a lower band by default, which usually means less money and sometimes means no acceptance.

The consequence of a decision is financial. A rejected contribution earns nothing, is not licensed and is not used in a dataset. An accepted one carries a fixed amount which does not change afterwards.

You can ask us to look at any of these decisions again, put your own point of view, and challenge the outcome. Write to review@humanix.me. We aim to answer within fourteen days. Where the law of your country gives you a right to have a person review a decision of this kind, you have that right and we will give it to you; ask and we will say how. Where we change a decision, we correct the record and the amount.

The platform is automated by design and we would rather say so than imply a person is checking each decision. Where the law requires a person rather than a system to take a particular decision, a person takes it.

6. Who we share it with

We do not sell your personal information, and we never will.

We share it with these categories of recipient:

Artificial intelligence providers. Your contributions are processed by third-party language model providers so that we can generate follow-up questions, present material, and score contributions. The providers we use are OpenAI, Amazon Web Services (through Amazon Bedrock) and OpenRouter. Which one handles a given piece of work depends on the task. These providers act as our processors and are not permitted to use your material to train their own models. Anything you type may go to them, so do not type anything into a contribution that you would not want processed in this way.

Payment and identity providers. Stripe verifies identity and processes payments. They receive your name, your identity documents and your payment details, and they act as controllers of that information in their own right for their regulatory purposes.

Infrastructure providers. Amazon Web Services hosts the platform, the database and the file storage, in the United States.

Email and communication providers. Resend sends the emails we send you, and the messages are delivered through Amazon Simple Email Service.

Customers who license data. Contributions we have accepted go into datasets which we license to organisations building artificial intelligence systems. Those datasets are pseudonymised. They carry no name, no email address and no account identifier. Where a profile attribute is included, it is included as a category, such as an age band or a country, and never as anything that identifies you. Each contribution carries a reference we can trace back to you, so that we can pay you and answer a request from you, and no customer can resolve that reference. Our contracts with customers forbid any attempt to identify a contributor.

Professional advisers, auditors and insurers, where they need it.

Authorities, where the law requires it or where we need to establish or defend a legal claim.

A buyer, if the business is sold or reorganised. We would tell you.

7. Where your information goes

We are in Cyprus. Our infrastructure and several of our providers are in the United States.

Where we transfer personal information outside the European Economic Area, we rely on one of these: an adequacy decision by the European Commission, the EU-US Data Privacy Framework where the recipient is certified under it, or the European Commission's standard contractual clauses together with an assessment of the laws of the destination country. For transfers out of the United Kingdom we use the UK addendum to those clauses.

You can ask us which mechanism applies to a particular provider.

8. How long we keep it

What	How long
Account information	While your account is open, then [retention period to be set] after it closes
Contributions we have accepted	Indefinitely. We have bought them and they form part of datasets we license
Contributions we did not accept	[Retention period to be set], then deleted
Raw interaction signals	[Retention period to be set]. The derived score is kept with the contribution
Payment and tax records	Seven years, as accounting and tax law requires
Identity verification records	As long as anti-money-laundering law requires, held by our payment provider
Support correspondence	[Retention period to be set]
Marketing consent records	Until you withdraw consent, then a record that you did

Where a period is marked as to be set, we have not yet fixed it and we will publish it in the next version of this policy rather than leave it vague.

9. Your rights

You can ask us to:

- give you a copy of the personal information we hold about you;

- correct anything that is wrong;
- delete information we no longer have a reason to keep;
- restrict what we do with it while a dispute is resolved;
- send it to you, or to someone else, in a portable form;
- stop processing it where we rely on a legitimate interest and you object;
- stop sending you marketing, which you can also do from any marketing email;
- exercise whatever right your own law gives you over an automated decision, as section 5 explains.

Write to privacy@humanix.me. We will answer within one month. If a request is complex we may take up to two further months, and we will tell you if so.

Deleting your account does not delete contributions we have accepted. We bought them, they are in datasets we have licensed, and we cannot recall them. What we do instead is take your identifying information off the account: your name, and anything else that names you rather than describing what you contributed.

Deleting your account does not cancel money we owe you, and it cannot, because a debt is not ours to delete. We keep the record of what we owe, and we keep the minimum we need in order to pay it: a contact address and the payment details you gave us. Once you have been paid in full we remove those. The payment and tax records in section 8 are separate, and we hold them for the seven years accounting and tax law requires. If you would rather we stopped trying to reach you, tell us, and we will treat what we owe you as unclaimed under section 10 of the Terms of Service.

If you are unhappy with how we have handled your information, you can complain to the Office of the Commissioner for Personal Data Protection in Cyprus, at Iasonos 1, 1082 Nicosia, or to the supervisory authority in the country where you live. If you are in the United Kingdom, that is the Information Commissioner's Office. We would rather you came to us first.

10. How we protect it

Information is encrypted in transit and at rest, internal access is limited to the people who need it, and administrative access is logged. Where you sign in with a password we require a second factor as well. If there is a breach that is likely to put you at risk, we will tell you and we will tell the supervisory authority within the time the law allows.

No system is perfectly secure.

11. Cookies

Our Cookie Policy explains what we store on your device.

12. Marketing

We will send you marketing emails only if you have agreed to receive them. Every one carries an unsubscribe link, and unsubscribing takes effect immediately.

Emails about your account, your contributions and what we owe you are not marketing, and you receive those for as long as you have an account.

13. Links to other sites

Where we link to somebody else's site, their privacy policy applies once you get there, not ours.

14. Children

The platform is for adults. If you are under 18, do not use it. If we discover an account belongs to someone under 18, we close it and delete the information, other than the minimum record we need to keep to show why we closed it and, where we owe money for contributions already accepted, what we need in order to pay it. We will pay what we owe, to the person or to a parent or guardian where the law requires it.

15. Changes to this policy

We will publish a new version here when this one changes, with a new version number and a new effective date. Where a change is significant we will email you at least thirty days before it takes effect.

Every version we have published is kept and available on request, so you can see what applied when.

16. Contact us

privacy@humanix.me for anything about your information. review@humanix.me to ask us to look again at an automated decision.

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